



THE DELAWARE RESTAURANT PROMISE

Learn more at
DelawareRestaurant.org

**Delaware
Restaurant
Industry & Guests
Commitment
to Safety Practices
and Guidelines**

The restaurant industry has an outstanding track record of complying with food safety regulations, and continually remaining dedicated to protecting our employees and guests.

To ensure everyone's safety as we welcome the public back into our dining spaces, we ask that restaurants and guests promise to abide by these defined safety & protection standards.

OUR RESTAURANT PROMISE TO YOU

- We will continue to be a leader in safe sanitation practices - encouraging all team members to become certified in safe food handling, and maintaining that a certified food protection manager is present on every shift.
- We will continue to protect both employees & guests by asking any staff that is sick or experiencing any COVID-19 related symptoms to remain at home.
- All indoor and outdoor seating options will comply with the appropriate physical distancing guidelines.
- Hand sanitizer and/or hand washing stations will be available at all times for both employees and guests, and all common areas/surfaces will be cleaned and sanitized frequently.
- Restaurant staff agree to wear proper face coverings for the safety of guests and coworkers.
- All tables and chairs will be cleaned and sanitized after every use.
- Place settings, utensils, menus, and condiments will either be single-use or will be cleaned and sanitized after every use.
- We will post the Delaware Restaurant Promise at our entrances so everyone understands the steps we must all take to keep our communities safe.

YOUR PROMISE AS GUESTS

- If you have recently been exposed to COVID-19, are experiencing symptoms (including a fever, cough, or shortness of breath), or have underlying health conditions, please help us keep everyone safe by using our contactless delivery or carryout options.
- All guests will limit party size, follow reservation & seating policies, and abide by all physical distancing guidelines.
- Guests agree to wear face coverings as required in public places (when entering and moving through restaurant), but are permitted to remove at the table for eating/drinking).
- If you have any questions about the Delaware Restaurant Promise, please ask to speak to a manager to address your concerns.

WHAT IS THE DELAWARE RESTAURANT PROMISE?

In partnership with the Delaware Restaurant Association and public health officials across the State, restaurant owners and operators will make a set of commitments to their employees and guests, entitled "The Delaware Restaurant Promise." When guests see this endorsement and set of standards, they can be certain that the restaurant is taking all necessary steps to protect their employees and guests, and are committed to following all public health & safety guidelines provided by Governor Carney and the Delaware Department of Health during the Reopening Phases.

The Delaware Restaurant Promise also empowers restaurant guests to enact their own safety measures and follow the public health guidelines to protect both themselves and employees as we resume dine-in service within restaurants. With this collaborative community effort, restaurants and guests can work together to restore Delaware's vibrant restaurant community - and get back to safely enjoying dining, gathering, celebrating and supporting their favorite restaurant locations. For more information, please visit delawarerestaurant.org.

WHO CAN PARTICIPATE IN THE DELAWARE RESTAURANT PROMISE?

Any restaurant or foodservice establishment that is reopening dining areas to the public during the Phased Recovery Period in Delaware.

HOW DO RESTAURANTS PARTICIPATE IN THE DELAWARE RESTAURANT PROMISE?

Restaurants must agree to the following commitments to protect their employees and customers:

- Continue to be a community leader in safe sanitation practices, encouraging all team members to become certified in safe food handling, and continuing to ensure that a certified food safety manager is present during all shifts.
- Encourage staff to complete a health survey prior to beginning each shift, and ask that all staff who are sick or experiencing COVID-related symptoms to remain at home.
- Develop a new floor plan, guest seating chart, reservation system and service map that complies with physical distancing guidelines and makes sure that guests are appropriately spaced when dining and while waiting for tables.
- Create and implement a reopening plan that follow all cleaning, disinfecting and sanitation guidelines recommended by the Department of Health
- Post the Delaware Restaurant Promise at our entrances to demonstrate our commitments to the reopening guidelines and ongoing health and safety of our employees and guests as we welcome you back into our restaurant.

HOW DO GUESTS PARTICIPATE IN THE DELAWARE RESTAURANT PROMISE?

Guests who enter the restaurant are encouraged to read the Delaware Restaurant Promise (posted at the restaurant entrance), and should agree to the following commitments to protect themselves and the restaurant staff:

- Guests agree to not enter the restaurant if they are experiencing any symptoms of COVID-19 - and are asked to instead use contactless delivery options provided by the establishment.
- Guests agree to follow all restaurant guidelines, as posted and required by Governor Carney & the Department of Health regarding the Phases of Restaurant Reopening.

